

Information and Communication Technology Office

The Information and Communication Technology Office (ICTO) provides general IT services and facilities for all UM members on campus, which includes the Internet, wired and wireless network connectivity across the campus, general systems such as email and filing systems, printing services such as Follow-You student printing, WebPrint, Macau Pass printing and copying service, High Performance Computing Cluster (HPCC) service for research, Student Information System (SIS) for course enrolment, course add/drop and study plan, etc.

Besides, ICTO also provides the following computing facilities:

- **UM Pass** allows students and staff to access various IT services, such as to login computers, to use printing service and to access your e-mail etc. Students may visit myUM Portal through (<https://myum.um.edu.mo>).
- **Virtual Computer Room** allows students and staff to access the specialized software from their own personal computer or mobile device remotely. For more details , please visit (<https://icto.um.edu.mo/virtual-computer-room/>).
- **Computer Room** are equipped with personal computers installed with Windows operating system and general application software, which located at Central Teaching Building (E5) and (E6). For more details, please visit (<https://icto.um.edu.mo/academic-computing-facilities/computer-room/>).

In order to facilitate teaching and learning, the elearning systems (<https://elearning.um.edu.mo/>) below are provided.

- **UMMoodle** provides a space for teachers to post teaching materials and conduct online activities. Users can have self-learning, online-testing, and lecture discussions, submit assignments and check their learning progress.
- **ePortfolio** is a web system that allows users to record and share evidence of learning. It provides functions of blogs, social networking and learning records.
- **Community** provides various activity modules for assisting users in managing attendance records and facilitating information sharing for academic research projects.
- **Zoom** assists UM members in the organization of online meetings, presentations, interviews, teaching and learning activities.

For any general consultation and assistance in using facilities and services, please contact ICTO Help Desk at room E5-2085 of Central Teaching Building, email: icto.helpdesk@um.edu.mo. Moreover, in order to make the best possible use of the computing facilities and services, ICTO regularly offers training courses to our staff and students on the use of our computing facilities.

For more information about ICTO, please visit our homepage at <https://icto.um.edu.mo/>.